

Know in 4 hours what your SAP AI can already do today

1st Session
Free

Many service and after-sales organizations are not yet making full use of the AI capabilities that are already available – or even licensed – within their SAP landscape.

The proxia Service Business AI Reality Check provides clarity on one specific process of your choice in a compact 4-hour session.

Together, we answer four key questions:

- Which AI features can you already use today?
- Which roles and user groups benefit the most?
- Where does your process lose data and context between systems?
- What are the concrete next steps for implementation?

Your results after 4 hours

You receive a concrete analysis of your selected process.

Afterwards, you will know:

- which AI features are already available, unused or not yet licensed
- which use cases and user groups offer the greatest potential value
- where system boundaries make it more difficult to use AI
- which steps make sense for introduction, implementation and adoption

Book your session now

Get in touch with us – together, we will select the right process area and find a suitable date.



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More information here!

proxia

From AI potential to concrete next steps

We analyze a real process from your service or after-sales environment – for example, case management in SAP Sales or Service Cloud, the mobile technician process in Field Service & Asset Management, or another relevant business process.

1. Which AI features are actually available today?

We show you what is already active, which features are licensed but not yet being used, and where additional prerequisites are required.

2. Where does AI deliver the greatest value?

Based on specific use cases as well as your actual case and order volumes, we identify the roles and user groups with the greatest potential.

3. Where does your process lose context

We analyze how your SAP systems interact and identify the system boundaries where data and context are lost – and what this means for the use of AI.

What you take away

- **Activation overview:** available, unused, not licensed or requiring customization
- **Prioritized use cases:** focus on the areas with the greatest business impact
- **Clear distinction:** what is already possible today and where custom development would be required
- **Implementation plan:** jointly agreed next steps, including initial recommendations for introduction and adoption

The first process area is **free of charge**.

Additional AI potential can subsequently be explored in greater depth together in the proxia AI Opportunity Workshop.

Why proxia?

As an SAP Gold Partner with deep expertise in service and after-sales processes, proxia does not view AI in isolation. We bring together business processes, data, the SAP landscape and implementation.

We only show you features that are productively available today – no roadmap promises, but concrete capabilities that you can verify yourself afterwards.